#### **Basic Group Life Insurance**

**Supplemental Life Insurance** 

**Group Long Term Disability Insurance** 

Common Carrier Travel & Accident Insurance

**Group Legal Services** 



# **Learning Objectives**

- Provide overview of benefit programs
- Eligibility
- Enrollment Process
- Important Reminders

#### **General Information**

- Basic Group Life is paid by the state and Supplemental Life by the employee
- Automatic Enrollment for "Basic" Effective date is:
  - 1st of following month when PAR is keyed <u>on or before</u>
     the 10<sup>th</sup> of the month
    - Example: Coverage effective February 1<sup>st</sup> when PAR keyed on January 5<sup>th</sup>
  - 1st of second month when PAR is keyed <u>after</u> the 10<sup>th</sup> of the month
    - Example: Coverage effective March 1<sup>st</sup> when PAR keyed on January 20<sup>th</sup>

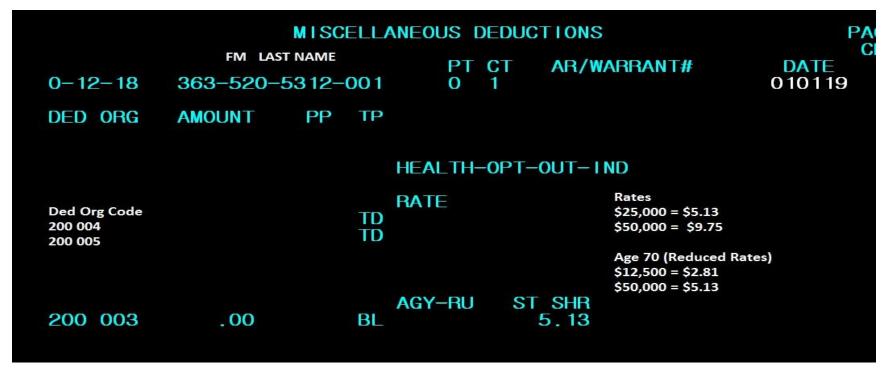


## Levels of Coverage





# **Pay HIST**



Always verify Pay HIST – After keying appointments, LOA and PAR changes! Contact State Controller's Office or CalHR regarding discrepancies.



#### Leave of Absence

Contact carrier or CalHR - Provide employee's last work day and estimated return to work date

Notify employees when their pay has stopped – Coverage will be canceled

Contact employee regarding loss of coverage – Employee has 30 days to continue coverage with direct pay

#### **Basic Group Life – Other Information**

- Age 70 Coverage for active enrollees is reduced by 50% on January of the following year
- Accelerated Benefit Employee with terminal illness can receive partial payment of benefit prior to death
- Involuntary Re-designation Upon an employee's involuntary change from an excluded to represented:
  - Employing department must pay basic life insurance premiums for 12 months
  - Submit cover memo with employee name and last 4 digits of SSN <u>and</u> check to the carrier



## Supplemental Life Insurance

**Eligible Parties** 

**Employee Coverage** 

Monthly Premiums

Dependent Coverage

- Employee
- Spouse/domestic partner/unmarried children ≤23
- Coverage available in \$10K increments
- Max lower of \$750K or 8 x's annual basic pay
- Based on employee's age; 50¢ admin fee
- Adjusted annually on January 1
- \$20K minimum; \$750 for newborn to six months
- Flat rate based on employee's age



#### Supplemental Life – Other Information

- Coverage continues when employee moves to a rank and file position – can cancel, but no changes
- Employees may cancel supplemental coverage at any time by contacting the carrier
- Annual age/salary update on January 1 premium changes reflected on December pay warrant
- Separating employees have 30 days to convert basic/supplemental plan to an individual plan
- Benefits are paid according to the standard order of beneficiary the employee filed with the carrier



# **Important Reminders**

- Promptly contact the carrier/CalHR to report the death of a covered employee
- Beneficiaries are not the same as CalPERS
- Notify employees of option to carry benefit into retirement – Employees have 30 days to convert
- Employees should contact the carrier directly to:
  - Submit a claim
  - Obtain a beneficiary form
  - Cancel coverage



#### **Group Long-Term Disability Overview**

#### What is Group Long-Term Disability (LTD)?

 Voluntary, employee-paid plan intended to provide income protection in the event an employee becomes disabled due to an illness or injury and is unable to work for six months or longer

#### Who is eligible?

- Managerial, supervisory, confidential and exempt employees
- Permanent or probationary, excluded from collective bargaining



#### **Group Long-Term Disability Overview, 2**

#### Level of benefits

- 55% of the first \$18,182
- 65% of the first \$15,385

#### **Enrollment**

- Date of Hire (60 days from date of hire)
- Newly Eligible (60 days from date of eligibility)
- Open Enrollment (designated open enrollment period)



# **Program Details**

- Employees can enroll, view and make changes online
  - By visiting Standard Insurance website or by contacting Standard Insurance
- Annual age update on January 1
  - Premium changes due to movement into new age bracket
- Premiums may increase or decrease
  - Appointment to higher salary, range change, merit salary adjustment, general salary adjustment, etc.
- Enrollees may cancel coverage at any time
  - Employees can make changes online or contact Standard Insurance



## **Program Details, 2**

- Leave of Absence (LOA) triggers a six (6) month elimination period before benefits begin
  - Employee must be under continuous care of physician; premiums must be paid by warrant or employee for coverage to continue
  - Premium deduction will be administratively canceled by Standard and with in 30 days upon return to work, employee must contact Standard
- Personnel Office notifies carrier of employee Leave of Absence (LOA) or WC claim
  - Should be done prior to six (6) month elimination period
- Pre-Existing Condition Limitations
  - Coverage begins 24 months after effective date of coverage
- No conversion privilege when an employee retires



## **Program Details, 3**

- Employee and/or employer may initiate a claim
  - Contact Standard or CalHR
- Loss of eligibility
  - Employee has 30 days to enroll and is responsible to pay premiums due back to first day of eligibility

# Mandatory Transfer to Rank & File

 May enroll in a 24 month direct pay program

# Separation / Leave of Absence

 Can convert to a limited individual disability plan



## **Enrollment Options**

- Standard's website <a href="https://www.standard.com/mybenefits">https://www.standard.com/mybenefits</a>
- Mail Send completed form to:

Standard Insurance 900 SW Fifth Avenue Portland, OR 97204-9805

If employees return forms to the Human Resources Office, direct them to the options above!



#### **New for 2019**

- Employees can enroll, view and cancel online
- HR Offices no longer need to complete enrollment forms – Promote employee self-service!
- HR Offices no longer contact State Controller's Office
  - Contact CalHR or Standard Insurance

# **Coming Later in 2019**

 Moving Open Enrollment to September/October

Discontinuing Safety Rates



#### **Accounts Receivable & Premium Pay**

Standard can deduct from pay warrant, with employee approval

Or Employees can send premium payments to:

Standard Insurance
Attn: Andrea Wiese
900 SW 5<sup>th</sup> Ave
Portland, OR 97204-9805

1-888-641-7193



#### **Appeals for LTD**

Send a memo with supporting documentation to:

**CA Department of Human Resources (CalHR)** 

**Attn: Benefits Division - LTD** 

1515 S Street, North Building, Suite 500

**Sacramento, CA 95811-7258** 

Email: <a href="mailto:ltd@calhr.ca.gov">ltd@calhr.ca.gov</a>

Fax: 855-238-3276



# Common Carrier Travel & Accident Insurance

- State paid benefit for certain employees required to travel on state business
- Automatic enrollment for eligible employees
- Covered incidents must take place while:
  - Traveling or short stay of 3 months or less
  - On business
  - In the course of business



# Common Carrier Travel & Accident Insurance, 2

- Benefit levels
  - Up to \$150K (accidental death/dismemberment)
  - Coma Benefit
  - Seatbelt /Airbag \$2K \$10K
- Claims filed with Office of Risk Management (<u>riskmanagement@dgs.ca.gov</u>)



# **Group Legal Services**



- Voluntary benefit that supports a variety of legal matters
- Attorney fees paid 100% for most covered matters
- Access to a nationwide network of 12,000+ attorneys

# **Group Legal Services, 2**



- Access to helpful online resources, guides and documents
- No waiting periods for divorce, bankruptcy, civil actions, etc.
- Enroll directly with Personnel
   Office during open enrollment
- Individual and family plans with no minimum enrollment periods

# Pay Premiums & Appeals Forget!



Pay Premiums	Appeals
ARAG Legal Insurance 500 Grand Avenue, Ste. 100 Des Moines, IA 50309 (866) 762-0972	CA Dept of Human Resources (CalHR) Benefits Division – Group Legal 1515 S Street, North Building, Suite 500 Sacramento, CA 95811-7258
	Email: grouplegal@calhr.ca.gov Fax: (855) 238-3276



# **Program Contact Information**

- Group Long Term Disability
  - LTD@calhr.ca.gov
- Basic Group Life Insurance and Supplemental Life Insurance
  - LifeInsurance@calhr.ca.gov
- Group Legal
  - GroupLegal@calhr.ca.gov
- Common Carrier Travel and Accident Insurance
  - riskmanagement@dgs.ca.gov





# **Group Exercise**



#### **Websites**

- CalHR State Employees State Supervisors/Managers
  - <u>calhr.ca.gov/employees/Pages/basic-group-term-life-insurance</u>
- CalHR State HR Professionals (BAM)
  - <u>calhr.ca.gov/state-hr-professionals/benefits-administration-manual</u>
- CalHR HR Online Manual
  - hrmanual.calhr.ca.gov/Home/ManualItem
- MetLife metlife.com/soc
- Group Long Term Disability
  - https://standard.benselect.com/Enroll
- Group Legal -<a href="https://www.araglegalcenter.com/home/login/index.htm">https://www.araglegalcenter.com/home/login/index.htm</a>



#### Questions

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